



# Adventures in Paradise

PARADISE VACATION CLUB > SPRING / SUMMER 2024

## WEB CHECK IN WITH QR CODE

We are happy to announce Paradise Village WEB CHECK IN process for your upcoming reservation.

Below you will find the link, which can locate your reservation **up to 7 days** prior to your arrival date. If you try to find your reservation outside of this timeframe you will not be able to check in using the Web services. You also have the choice to select the language (Spanish / English).

<https://checkin.innsist.tca-ss.com/es-MX/1779531554/home>

Please note that the Reservation holder name will be auto populated and cannot be changed. You will then input your email address, phone number, date of birth and mailing address along with the full name of your guests that will be staying in the unit. You are only able to register the Reservation holder and additional guest names up to the maximum occupancy for the suite size reserved.



Once the online Web check-in is completed, you will receive a QR code. Upon arrival at the front desk, please go to the Web Check in line and a team member will scan your QR code and complete your check in process.

Please know, you will still need to provide your passport, credit card, (for incidentals) and obtain your room key(s) & towel card(s) which will complete the check in process.

Members will also be able to obtain their Paradise Vacation Club membership photo ID cards at the On-site Membership Services office.

The resort is confident that this is the first step in saving time and increasing efficiencies during the check in process and appreciate your feedback.

If you have any questions or need assistance with the Web check in please email [concierge@paradisevillagegroup.com](mailto:concierge@paradisevillagegroup.com).

**Have a great time in Paradise!**



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**DON'T LET PARADISE SLIP AWAY**

**REMINDER:** The banking deadline to bank 100% of your 2024 annual point allotment to your next use year is July 1, 2024.



# ELECTION REMINDER

This year there are two board member positions up for election. To date, we have nominations for Charles Mathews, Lawrence Brown and Donner Rosa "Rosita" Tevis. Any candidates by Write in or nominated from the floor at the annual meeting must give a brief statement as to their qualifications. Please note that all Director Positions are subject to an election and the positions are not compensated.

## NOTICE OF 2024 ANNUAL MEETING OF THE MEMBERS, MAY 11, 2024:

We are looking forward to seeing you at our Annual Club Meeting.

The annual meeting & social events during the week leading up to the meeting are a fun and educational event for many of our members.



The meeting will be held at the Paradise Village Convention Center. We recommend members RSVP for the meeting by calling 1-888-338-9500 ext. 1 or email [members@paradisevacationclub.com](mailto:members@paradisevacationclub.com). Please let us know your name, membership number & number of members that will attend. This is a member's only annual meeting, no guests are permitted.

The meeting covers a variety of topics, including, Officer's reports, financial reports, the 2025 budget and maintenance assessments proposals along with presentations by invited guests.

## Is Puerto Vallarta Safe? Yes it is and we can't wait to see you!

Here are a couple of articles for you to review on the safety of Puerto Vallarta.

**Traveling Lifestyles** — Puerto Vallarta is one of the most secure and popular tourist destinations in Mexico, according to confirmed reports.

Zona Romantica and the Malecón are popular destinations for both locals and foreign visitors, and the beaches here are considerably safer than those in Playa del Carmen and Cancun.

**Travelers Worldwide** — Puerto Vallarta is known for its rich Mexican culture, beautiful coast, and tasty delicacies. Located along Mexico's Pacific Coast in Jalisco state, Puerto Vallarta is one of the most popular vacation destinations worldwide.

However, being part of Mexico creates the perception that the city isn't safe for travel, and many tourists wonder, "is Puerto Vallarta safe?"

The answer is that Puerto Vallarta is safe. Simple safety guidelines go a long way in keeping you safe while having fun.

**Destinationless Travel** — Examining the crime rates in Puerto Vallarta should ease your fears if you're still worried about whether or not it is considered safe. The crime rate in Puerto Vallarta is considered low, with a crime rate of 33.55/100.

When compared to some popular U.S. tourist destinations, you'll find that Puerto Vallarta is quite safe! Miami, Florida has a moderate crime rate of 51.64/100; New Orleans, Louisiana, has a rate of 67.34/100; and the ever-popular Maui, Hawaii has a crime rate of 58.53/100.

The crime rates in some of the USA's most popular destinations are significantly higher than in Puerto Vallarta. New Orleans is almost 87% higher, and yet each year, hundreds travel there each day. The data shows that Puerto Vallarta is actually safer than some of the most popular U.S. beaches and tourist destinations!



# Travel Insurance Coming Soon:

We're excited to share that Paradise Vacation Club has entered into a new partnership with Chubb — Through this partnership, Paradise Vacation Club members will have access to elect very cost-effective annual travel insurance coverage, and there will be three plan options to choose from... We'll share more details on coverages and program launch plans at the Annual Meeting in May!

Chubb is the world's largest publicly traded property and casualty insurance company and a global leader in travel insurance. Chubb has operations in fifty-four countries and territories. Since 1882, the company has earned a reputation for excellence in handling various claims, from minor travel accidents, health related issues while traveling, medical life flight to disastrous weather-related incidents.



**CHUBB®**

**Chubb Travel Protection**

Underwritten by:  
ACE American Insurance Company

## What is this “Paradise Village Club Travel Insurance”?

Travel insurance is insurance coverage for personal risk incidents to planned travel, including, but not limited to (depending the option you choose):

- ❖ Interruption, Delay or Cancellation of a vacation trip or event
- ❖ Loss or Delay of baggage or personal effects
- ❖ Accident and Sickness Medical Expenses at Resort
- ❖ Emergency Medical Evacuation
- ❖ Assistance Services

This Insurance would be good for an entire year and cover EVERY trip you take over 100 miles from your home.

This Insurance would also cover you and up to 6 travelers in your Party on any trip to Paradise Village during the year.



## SPECIAL EVENTS:

**D**uring the week of the meeting, we will be holding some sports tournaments and would love you to attend.

We have scheduled the events over various days so members will have the opportunity to participate in more than one event.

### Wednesday, May 8th 8:30 am – 12:00 pm



Annual Pickleball Tournament - held at El Tiger Sports & Racquet Club.

This will also be a mixed doubles round robin event and you don't have to sign in with a partner. We have

some Pickleball paddles available for rent, but you may want to bring your own, especially if you are a regular player. Entry fee is \$300 pesos per member and will include a welcome item and coffee break. Awards lunch, Prizes and Trophies will be on Friday after the Golf Tournament at the El Tigre Country Club, estimated time to be 1:00. To participate in this event, email Norbert Aguirre at [cdeportivo@paradisevillagegroup.com](mailto:cdeportivo@paradisevillagegroup.com) or Felipe Perez at [fjperez@paradisevillagegroup.com](mailto:fjperez@paradisevillagegroup.com).

### Thursday, May 9th 8:30 am - 1:00 pm



Annual Tennis Tournament - this tournament is also a mixed doubles round robin event, (you do not have to sign up with a partner) and will be held at the Paradise Village El Tigre

Sports Racquet Club. Please note there is a \$300 pesos entry fee per member and will include a welcome item and coffee break. Awards lunch, Prizes and Trophies will be on Friday after the Golf Tournament at the El Tigre Country Club, estimated time to be 1:00. To participate in this event, email Norbert Aguirre at [cdeportivo@paradisevillagegroup.com](mailto:cdeportivo@paradisevillagegroup.com) or Felipe Perez at [fjperez@paradisevillagegroup.com](mailto:fjperez@paradisevillagegroup.com).

### Friday, May 10th 9:00 am

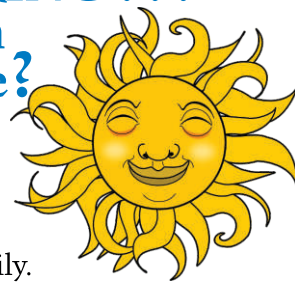


**GOLF**

Annual Golf Tournament - held at El Tigre Golf & Country Club. This two-person shotgun scramble will tee off at 9:00 am. The cost for Members will be \$1,900 pesos which includes a variety of prizes and a luncheon

awards presentation directly after the tournament. Register for the tournament today by email to our golf pro Hector Rodriguez with your name(s) and handicaps to [hrodriguez@paradisevillagegroup.com](mailto:hrodriguez@paradisevillagegroup.com). Golf club rentals available at an additional cost.

## SHARING IS CARING . . . and why not earn while you share?



Your Paradise Vacation Club Membership is the perfect way to share those great vacation experiences (and Club Member benefits) with Friends and Family.

If you'd like to refer Friends and Family, please remember that the **Partners in Paradise referral program** is the only official way to register your guests and track your awards. So go for the Gold or Platinum level awards and earn while you share! (See the Partners in Paradise Flyer in this edition of the Club newsletter)



# WHAT IS HAPPENING AT THE RESORT

We are excited for 2024, especially because our overall multi-year renovation plans will be finishing up in the fall of this year. Our goal has always been to update, maintain, fix, and beautify the property for all our Members to enjoy. Besides completing all of the work in Tower IV (of Tikal) this summer, one final significant project phase remains -- and that is the entire remodel and renovation of the Tikal central lobby.

## **Tikal — Complete Lobby Renovation Final Phase: September 1st to September 30th**

The Developer has made a decision to complete this final phase this year at the same time that work is being completed on the last tower (Tower IV) inside of Tikal. As such, the dates selected for this work will be the entire month of September (2024). This timeframe was selected as it has the overall lowest occupancy of the entire year.

The challenge, this time, is the central lobby serves all of the Towers in the Tikal building (Towers II, III & IV). Plus, the lobby is open to all of the upper floors within the Tikal building. The renovation work will generate substantial noise, dust, paint odors and heavy construction traffic during the process.

**Accordingly, the entire Tikal building (central lobby and all three wings/towers) must be closed to all members and guests.**

**In addition, the large pool in front of the Tikal building (the “Activities Pool”) will also be closed from August 25th through October 12th 2024, this closure will allow us to rebuild the two crocodile water slides during that time.**

**To help minimize the impact of the closed**

**Activities Pool, the Uxmal pool will turn on its Water Slide, and the regular activities will be performed at this pool (such as pool volleyball, contests, bingo, raffles and aquarobics). Then, the lap pool will be used as the quiet pool during this time. Both pools (Uxmal and the lap pool) will have food and beverage services on their regular schedule. The Activities Pool will re-open on the 13th of October 2024 for your enjoyment.**

We do recognize that this will cause an inconvenience for all members and their guests



staying at Paradise Village during this time. In addition, this will require us to assign all member reservations to rooms in the other open buildings and available units.

But we also believe, as Members, we understand that despite this challenge, this will be of great benefit for all. We ask for your understanding as we provide this true value and updated elements to the resort.

With this communication, we hope to minimize inconveniences to anyone's travel and for everyone's benefit. If any of you would like to modify your upcoming September reservation to any other dates, please contact our Club reservations team and we will be happy to help you with this.



# New Reserve Study

We have hired a company on your behalf to perform an updated Reserve Study. For those of you who have never heard of this type of study, it essentially tracks the cost of all of the items at the resort that the Club is responsible to pay for its replacement, and then it attaches a year to the item for the replacement. For instance, if the mattresses for the beds were just replaced, the study based on statistics of how long the mattress will last, will place a year in which it needs to be purchased again. It helps us keep track of what is coming up for maintenance or replacements which in turn helps with planning out the budgets for the Reserve Funds each year. Of course, this is a simple a guideline and item's life expectancies can vary from the actual study. This year is a great time for the study as the resort is almost completely remodeled so we can use the study with a fresh start. Just one more way to ensure your reserve funds are being used wisely.

## ANNUAL CLUB CALENDAR

### MAINTENANCE FEE DEADLINES

November 1st Maintenance fee assessment bills are mailed  
January 1st Maintenance fee payments are due  
March 1st Unpaid maintenance fees are assessed 10% late charge  
April 1st Unpaid maintenance fees are assessed \$55.00 reinstatement charge

### VACATION POINTS BANKING DEADLINES

January - July 1st 100% annual allotment  
July 2 - October 1st 50% annual allotment  
October 2 - Nov. 1st 25% annual allotment

### ANNUAL MEETING OF THE MEMBERS

May 11, 2024

### RESERVATION REQUEST DATES

Oct. 1 – Dec. 31, 2024 Optimum Season / Unit Reservation for 2026 travel  
January 2, 2025 Reservations for other Unit Sizes and 2026 travel

## IMPORTANT PHONE NUMBERS, ADDRESSES, EMAILS & WEBSITES

### Paradise Vacation Club

23792 Rockfield Blvd. Suite 250  
Lake Forest, CA 92630  
888-338-9500 option 1, Member Services  
option 2, Financial Services  
option 3, Contracts

Direct 949-837-1798  
Fax 949-837-1298

#### Office hours:

Monday - Friday 8:00 am - 4:30 pm PST  
Member Services Only: Sat 9 am - 2 pm PST

### Owner Referral Program\*

1-800-501-6859  
011-52-322-22667-00 ext. 6111  
Email: [qualitycontrol@vallartasales.com](mailto:qualitycontrol@vallartasales.com)  
Email: [qualitycontrol@partnersinparadise.com](mailto:qualitycontrol@partnersinparadise.com)

### Paradise Vacation Club web/emails

Website: [www.paradisevacationclub.com](http://www.paradisevacationclub.com)  
Email addresses:  
[members@paradisevacationclub.com](mailto:members@paradisevacationclub.com)

### Paradise Advisory Committee:

[pac@paradisevacationclub.com](mailto:pac@paradisevacationclub.com)

### Interval International

800-822-1620  
[www.intervalworld.com](http://www.intervalworld.com)

### Paradise Village Beach Resort & Spa

Paseo de los Cocoteros 001  
Nuevo Vallarta, Nayarit Mexico 63731  
Phone 011-52-322-226-6770  
[www.paradisevillage.com](http://www.paradisevillage.com)

### Globimex Receivable Trust

C/O BLC Enterprises Inc.  
P O Box 27130  
Santa Ana, California 92799-7130  
Phone 800-819-8777 ext 1

### Advantage Program

877-304-4604  
[www.advantageprogram.net](http://www.advantageprogram.net)

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